

IMPORTANT

WATER BILL CHANGES STARTING APRIL 3RD

Shasta Community Services District has adopted FrontDesk, a web-based platform that gives our residents access to various tools including:

- Conveniently pay your monthly utility bills from the comfort of your home.
- Receive bills electronically.
- Enroll in autopay using ACH or credit card payments so you won't forget to pay your monthly bill.
- Get important messages and notifications via email or text.
- 24/7 access to your utility account and usage information, including water usage and tracking of multiple accounts.

FrontDesk is your direct line of communication for receiving your information, alerts, and notices. We have invested in this platform to provide Shasta Community Services District residents with a modern, satisfying, and convenient experience and superior customer service.

Changes in Service Charges for Payment Methods

- Credit Card Fee – 3.5% of total payment, \$2.00 minimum fee.
- ACH Fee- \$0.01 - \$150.00 = \$1.95
\$150.01 - \$2,500.00 = \$2.45
\$2,500.01 - \$25,000.00 = \$4.95

Where to sign up starting April 3rd

➤ Sign up for FrontDesk here:

<https://shastacsd.frontdeskworks.com/>

➤ Visit our website www.shastacsd.org and choose bill payment to sign up.